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Scenario 1 - Softskill one

Ilinca, a 5-year-old girl, presents fever for approximately 2 days, dry cough and loss of appetite. Therefore, her mother takes her to the pediatrician. In a quiet medical office surrounded by multiple colored toys, the pediatrician, dressed in a coat with teddy bears, wearing a green stethoscope and a gentle smile on his face, receives Ilinca and her mother.

- Hello, please take a seat. Ilinca, I haven't seen you for a while. How is your dog, Oscar? Ilinca smiles shyly:
 - My dog is very big and I like to play with him.
 - I am glad to hear that. And what about kindergarten? Do you have any friends?

 - Who are your best friends, darling?
 - Alexandru, Mihai, Cristi, Alina... but now I feel sick and I couldn't go to the kindergarten and play with them...
 - But what happened? What is the problem?

Ilinca's mother responds very concerned:

- She has fever and she doesn't want to eat anything. I tried everything but she refuses. I don't know what to do and I am very concerned.
- Calm down please and let me examine her.

The pediatrician washes her hands, and comes near the girl; she sits next to the girl and asks her:

Ilinca would you like to hear your heart? and lends her the stethoscope...

After a few seconds, Ilinca placed the stethoscope into her ears and she is smiling:

It is very nice...I like it...

After a thorough exam, the pediatrician states:

Mum, your daughter has a mild form of pharyngitis, probably a viral one, but I will prescribe you some drugs and she will feel better in a few days.

Turning towards the child, she explains:

- You are such a brave girl! I will give you some medications and you must listen to your mother and take them because I guarantee you that you will feel better and you will be able to go to the kindergarten and play with your friends...They are waiting for you...Do you promise me that you will do everything I said?
- Yes, doctor.

The doctor gives the mother the prescription, she shakes hands with Ilinca and says:

- Goodbye Ilinca, it was very nice to see you. Be nice and listen to your mother. Goodbye Mum!
- Goodbye, doctor, and thank you very much!